

## Password Recovery



Use of encryption and password protected files are becoming more and more commonplace at both work and home. Titan Forensics and Recovery, LLC can assist with the recovery of protected or encrypted files as a result of forgotten passwords, lost passwords or disgruntled former employees.

Titan Forensics and Recovery, LLC can also assist with gaining access to Windows Encrypted File Systems and MacOS X Filevault.

Below are just some of the types of files that Titan Forensics and Recovery, LLC can assist in gaining access to or decrypting:

MS Access  
ACT!  
Ami Pro  
Excel  
FoxBase  
File Maker Pro  
Lotus 1-2-3  
Mail (MS)  
MS Money  
MYOB  
Check Writer  
Norton Secret Stuff

## Secure Data Destruction

Protection of data is paramount in today's society with the dramatic increase of identity thefts and other computer crimes such as corporate espionage. This is especially true when disposing of, reusing or donating a computer to a charity or school. To the surprise of many deleting files or formatting a hard drive or media does guarantee that your data is safely destroyed. Special procedures are necessary to securely destroy and delete data. Many corporations and entities dealing in personal information are mandated or required by law to safeguard personal information. An example of this is the [Health Insurance Portability and Accountability Act of 1996 \(HIPAA\)](#).

Titan Forensics and Recovery, LLC can assist you with the secure deletion of a hard drive or other media using forensic methods. In addition to secure deletion of all data the wiping process is verified and the results are documented.

## Training and Education

Titan Forensics and Recovery, LLC can provide specialized training in many areas of computer forensics, data recovery and digital evidence. We can provide assistance with proper techniques and use of specific forensic tools or hardware and how to properly handle and document investigations.

Additionally, Titan Forensics and Recovery, LLC can assist with presentations to groups such as Parent Teacher Organizations (PTO's), schools or businesses interested in minimizing employee misconduct and setting up an acceptable use policy for computers.

## Consultation

Titan Forensics and Recovery, LLC can assist you on a case by case basis tailored to fit the requestor's needs.



## Computer Forensic & Data Recovery Service Information



**TITAN FORENSICS and  
DATA RECOVERY LLC**

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## Titan Forensics and Recovery, LLC

Titan Forensics and Recovery, LLC can assist you in the analysis and recovery of data related to intellectual property disputes, employee misconduct investigations, disciplinary investigations, domestic/divorce cases and many other civil issues. Titan Forensics and Recovery, LLC can only assist in cases that are civil in nature (non-criminal).

Additionally, Titan Forensics and Recovery, LLC can recover data lost on digital electronic media as the result of destructive viruses and spyware, corrupted or damaged hard drives or from intentional or unintentional deletion of data. Media such as hard drives, recordable Compact Discs (CDs), DVDs, Flash Media, Compact Flash, Zip Disks and Tape just to mention a few.



## Malware, Spyware and Viruses



Malware is short for “malicious software.” This term is mostly used to describe viruses, worms, trojans, spyware and some adware. Viruses are computer programs or scripts that are designed to cause undesirable or unwanted actions. Viruses can replicate and usually spread by attaching themselves to another program or file.

Similar to viruses are worms which can also replicate themselves but are usually spread via a network connection and don't require a host file or application.

Trojans are one of the worst types of malware as it allows a “hacker” to access and control your computer remotely without the user's knowledge. Some trojans can even allow the hacker to remotely control a user's webcam or microphone and use it for surveillance.

Spyware is a program designed to monitor computer user's actions and gathers data such as a user's keystrokes or the websites he/she has visited. This information is then reported back to the author or owner of the spyware. Adware is a program that delivers advertisements in the form of pop-ups or banners. Many adware programs contain spyware.

Titan Forensics and Recovery, LLC can assist in the detection, removal and prevention of malware, spyware and viruses.

In extreme cases where data is lost or your computer becomes unusable we can assist with the recovery of your files and data.

## PDA Forensics

Personal Digital Assistants (PDAs) currently available are basically handheld devices capable of storing tens of thousands of pages of data. Titan Forensics and Recovery, LLC can assist in the preserving, examining, analyzing and recovering of data contained or lost on PDAs.



Titan Forensics and Recovery, LLC can assist in the analysis and recovery of data from PalmOS devices, PocketPCs, Blackberry devices, Treo Smartphones and others.

Important: If you are considering submitting a PDA or similar device for examination, please keep the device charged and if possible locate all cables and cradles. Most, if not all data can be lost if the device loses power.



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